

The services market is rapidly evolving, driven by a nexus of forces (analytics, social, mobile, and cloud) which are increasing customer expectations and enabling virtually any capability to be delivered as a service.

At *The INSIGHT Group*, we help our clients design and execute services and solutions strategies and go-to-market plans. We assist them with transformational initiatives as they extend their product portfolios to include delivering capabilities as a service.

For more than fifteen years, The INSIGHT Group has had the privilege of partnering with the Center for Services Leadership to promote the art and science of services.

## The INSIGHT Group